



## ISO 14001 Interested parties checklist

Here are some potential interested parties relevant to your Environmental Management System (EMS), and their needs and expectations. This list is not exhaustive so ensure to check for others relevant to your management system.

	Interested parties	Examples of needs and expectations
Government	Australian Radiation Protection and Nuclear Safety Agency (ARPANSA)	<ul style="list-style-type: none"> <li>• Radiation protection</li> <li>• Licensing</li> <li>• Disposal of isotopes</li> </ul>
	Clean Energy Regulator	<ul style="list-style-type: none"> <li>• Greenhouse emissions reporting</li> </ul>
	Environmental authority	<ul style="list-style-type: none"> <li>• EPA licence conditions</li> <li>• Notices</li> </ul>
	Local council	<ul style="list-style-type: none"> <li>• Waste management</li> <li>• Pest control</li> <li>• Condition of land</li> </ul>
	Road authority	<ul style="list-style-type: none"> <li>• Dangerous Goods transport</li> <li>• Management of other loads</li> </ul>
	Water authority	<ul style="list-style-type: none"> <li>• Trade waste consent conditions</li> </ul>
Your organisation	Employees	<ul style="list-style-type: none"> <li>• Recycling targets</li> <li>• Sourcing raw materials</li> <li>• Green energy</li> </ul>
	Head office/Parent company	<ul style="list-style-type: none"> <li>• Global standards</li> <li>• Renewable energy targets</li> </ul>
	Other organisational sites	<ul style="list-style-type: none"> <li>• Sharing environmental information and ideas</li> </ul>
	PR department	<ul style="list-style-type: none"> <li>• Environmental “good news” stories</li> <li>• Incident response</li> </ul>
	Shareholders	<ul style="list-style-type: none"> <li>• Resource usage targets</li> <li>• Greenhouse response</li> <li>• Environmental performance</li> </ul>

Interested parties	Examples of needs and expectations
Bank and other credit providers	<ul style="list-style-type: none"> <li>• Risk management</li> <li>• Communication of risks</li> </ul>
Certification auditors	<ul style="list-style-type: none"> <li>• Compliance with ISO 14001:2015</li> </ul>
Customers	<ul style="list-style-type: none"> <li>• “Green” credentials</li> <li>• EMS certification</li> <li>• Sourcing of raw materials</li> </ul>
Electricity provider and services	<ul style="list-style-type: none"> <li>• Foreseeable power demand fluctuations</li> </ul>
Insurers	<ul style="list-style-type: none"> <li>• Environmental risk</li> <li>• Pollution controls and mitigation</li> </ul>
Landlord	<ul style="list-style-type: none"> <li>• Soil contamination prevention</li> <li>• Underground tanks</li> <li>• Amenity</li> </ul>
Neighbours	<ul style="list-style-type: none"> <li>• Noise</li> <li>• Odour</li> <li>• Light pollution abatement</li> <li>• Fire risks and response</li> </ul>
Other contractors and suppliers	<ul style="list-style-type: none"> <li>• Contract conditions</li> <li>• Communication of plant changes</li> </ul>
Trade unions	<ul style="list-style-type: none"> <li>• Environmental risk minimisation</li> </ul>
Tradespeople working onsite	<ul style="list-style-type: none"> <li>• Certification of trade work</li> </ul>
Waste contractor	<ul style="list-style-type: none"> <li>• Waste composition changes</li> <li>• Packaging and labelling of waste</li> </ul>

Other stakeholders